

Title: Strategic and Social Services Department Functions

Introduction: Welcome to the Strategic and Social Services Department of Ehlanzeni District Municipality. Our department plays a pivotal role in ensuring that the municipality's strategic objectives are met and that we are responsive to the diverse needs of our residents. We consist of five essential units: Strategic Planning, Geographical Information System (GIS), HIV and TB, Transversal Programmes and Stakeholder Management and Municipal Support. Here's an in-depth look at the functions of each unit:

1. Strategic Planning: The Strategic Planning unit is responsible for developing and implementing the municipality's strategic plan. Their key responsibilities include:

1. Aligning the municipality's goals and objectives with the evolving needs of residents.
2. Ensuring that strategic plans are responsive to changes in the municipal environment.
3. Identifying opportunities for improvement and innovation in service delivery.
4. Monitoring progress toward strategic goals and making necessary adjustments.

2. Geographical Information System (GIS): The GIS unit manages the municipality's spatial data, providing accurate and up-to-date information about the environment. Their functions include:

1. Collecting, storing, and analysing geographic data to inform decision-making.
2. Creating maps and visualisations to aid in planning and development.
3. Ensuring that geographic information is available to various departments for efficient operations.
4. Supporting disaster preparedness and response through spatial analysis.

3. HIV and TB: The HIV and TB unit is responsible for managing the municipality's response to these critical health challenges. Their duties encompass:

1. Developing and implementing effective prevention, treatment, and care programs.
2. Promoting awareness and education to reduce the spread of HIV and TB.
3. Collaborating with healthcare providers and organisations to ensure comprehensive care.
4. Monitoring and evaluating the impact of HIV and TB programs on public health.

4. Transversal Programmes: Transversal Programmes coordinate initiatives that align with the municipality's strategic objectives. Their responsibilities include:

1. Ensuring efficient allocation of resources for various programs.
2. Overseeing the integration of cross-cutting initiatives.
3. Facilitating collaboration among departments to achieve shared goals.
4. Tracking and reporting on the progress of transversal programs.

5. Stakeholder Management and Municipal Support: Stakeholder Management and Municipal Support is responsible for cultivating and managing relationships with various stakeholders. Their functions include:

1. Engaging effectively with residents, businesses, and organizations to understand and address their needs.
2. Facilitating communication between the municipality and its stakeholders.
3. Ensuring that feedback from stakeholders informs decision-making.
4. Fostering collaboration and partnerships for the benefit of the community.

Conclusion: The Strategic and Social Services department is committed to ensuring that Ehlanzeni District Municipality is responsive to the ever-evolving needs of our residents. Through strategic planning, data management, health initiatives, cross-cutting programs, stakeholder engagement and municipal support, we work diligently to create a municipality that is efficient, informed, and community-driven. If you have any questions or require further information about our department's functions, please feel free to contact us. Your input and feedback are essential as we strive to enhance the quality of life in our community.